

# Aurenda Aged Care Capability Statement

## Introduction

Since 2002 Aurenda have been reducing injury costs in the workplace across the Aged Care/In Home Care industry. Aurenda specialises in safety, injury prevention, injury management and training services.

## How we work

Aurenda specialises in understanding a client's business from the inside out. We act as an advocate, protecting the employer's interests and mitigating their financial exposures. We provide a one stop solution for managing risk and injury in the workplace, whilst reducing the financial and human cost for employers.

Aurenda's proactive approach, managing each and every injury from the time it occurs to return to work and closure, shortens recovery timeframes and reduces costs.

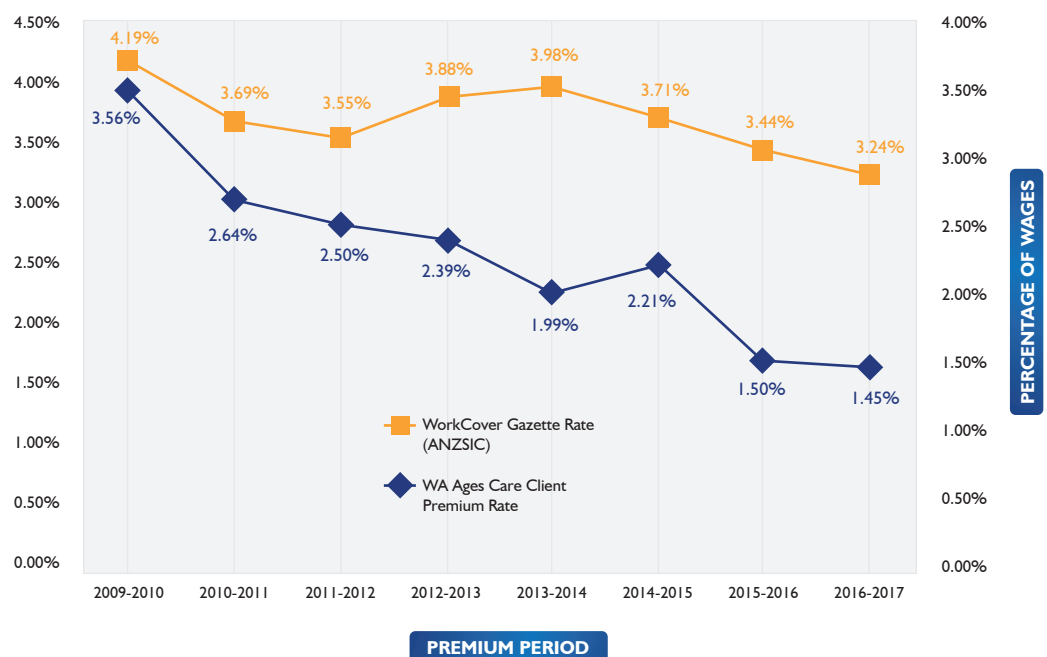
## Results

Aurenda's results speak for themselves. In the first year working with an Aged Care/In Home Care provider we reduce real claims costs by at least 40% and have an excellent track record continuing to reduce costs year on year with many of our clients receiving significant reductions in their premium rates to levels well below Gazette / Industry average by the 5th year of our partnership. These results lead to our clients considering our services to be a profit centre, rather than an additional expense.

Premium Rate vs Gazette Rate: Western Australia  
WA Aged Care Client

- Privately owned, National Aged Care Provider
- 800+ Employees
- Aurenda are engaged to manage all facets of Injury Management and Safety
- This combined approach has resulted in significant reductions in premium rates;

**Western Australia reduced by 60%**

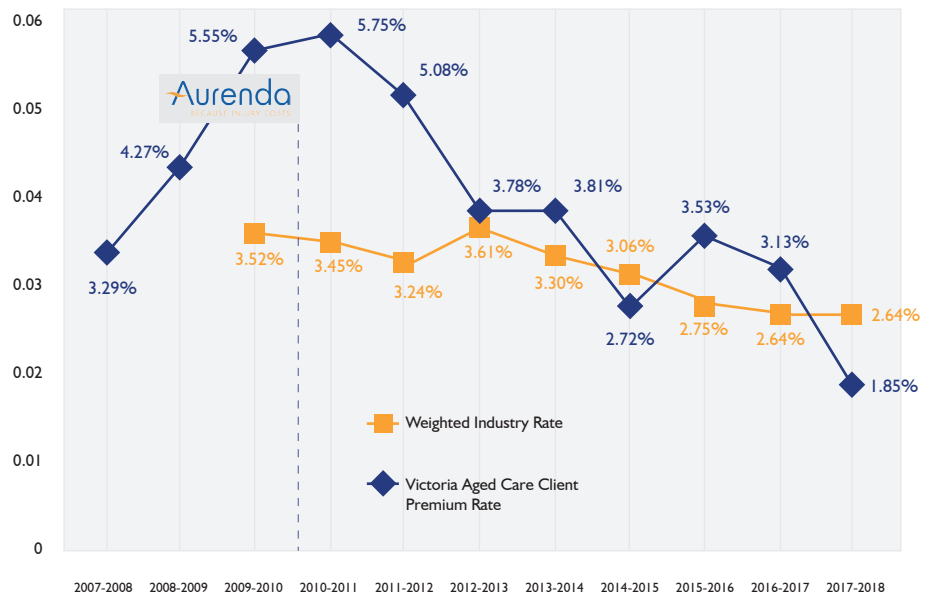


## Premium Rate vs Industry Rate: Victoria

### Victoria Aged Care Client

- Privately owned, National Aged Care Provider
- 800+ Employees
- Aurenda are engaged to manage all facets of Injury Management and Safety
- This combined approach has resulted in significant reductions in premium rates;

**Victoria  
reduced by 68%**



PREMIUM PERIOD

## Testimonial

The CraigCare Group has over 800 employees across multiple sites and Aurenda are engaged to manage our Workers' Compensation and Occupational Health and Safety portfolios.

Aurenda have worked hard to develop an understanding of our team and Aged Care Services. Our dedicated Aurenda Consultants maintain an exceptional working relationship with our Home managers as well as our corporate management.

Aurenda provide specialist advice and services that provides peace of mind and confidence that we are taking great care of our workers.

Aurenda relieves the stress, worry and burden of all aspects of our Safety and Workers' Compensation portfolios allowing our Home Managers to focus on providing care to our consumers.

As a result of this Aurenda play a critical role in maintaining compliance, liaising with governing bodies and providing a strong voice to advocate on our behalf when managing difficult workers' compensation claims.

We look forward to our continued alliance with Aurenda, ensuring quality Occupational Health and Safety and Workers Compensation outcomes.

**Ann O'Hehir**  
Chief Clinical Officer